

3. Equipment data
OUTDOOR UNIT

LP.	DEVICE SYMBOL	UNIT SERIAL NUMBER	NATURE OF EQUIPMENT WORK (CONTINUED/OCCASIONAL)
1.			

INDOOR UNIT

LP.	DEVICE SYMBOL	UNIT SERIAL NUMBER	NATURE OF EQUIPMENT WORK (CONTINUED/OCCASIONAL)
1.			
2.			
3.			
4.			
5.			

4. Installation data

I declare that the installation works properly and is completely ready for operation.

INSTALLATION DATE	LAUNCH DATE	SIGNATURE AND STAMP

5. Service notes (including notes on paid technical inspections)

LP.	DATE	DESCRIPTION OF THE ACTION	SIGNATURE AND STAMP
1.			
2.			
3.			
4.			
5.			

WARRANTY BOOK

for the User

I. WARRANTY SCOPE

1. On the terms specified in the provisions of this Warranty Book

Authorized Installer:

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1. hereby grants, on its own behalf and at its own risk, a warranty for the devices sold ("Devices") of the brands and types listed below, installed in the territory of the Republic of Poland. The Guarantor undertakes to perform all warranty obligations arising from the provisions of this Warranty Book on its own behalf and at its own risk.
2. The Guarantor provides a warranty for the period specified below, counted from the date of sale of the Devices.
Midea brand:
a) air conditioning and freon devices - warranty for a period of 84 months.
3. The warranty covers warranty repairs of the Devices (labor and delivery of spare parts for the Devices).
4. The warranty covers defects of the Device caused by defective parts or damages incurred during the production process, provided that these defects occurred before the sale of the Device or resulted from reasons inherent in the Device at the time of sale.

II. EXERCISE OF WARRANTY RIGHTS.

1. Warranty repair is understood as the performance of specialized activities whose purpose and effect is to remove the defect of the Device, regardless of the number of parts replaced during one repair.
2. The condition for exercising the rights under the warranty is that the Customer (User) entitled under the warranty orders paid technical inspections, and technical inspections can only be performed by the Guarantor with the current status of an Authorized Installer issued by ZYMETRIC Sp. z o. o., for a given series of devices and an F-gas certificate for staff in accordance with the Act of May 15, 2015 on substances that deplete the ozone layer and on certain fluorinated greenhouse gases.
3. Only the Guarantor with the current status of an Authorized Installer issued by ZYMETRIC Sp. is authorized to install the Devices and put them into operation. z o. o. for a given series of devices and an F-gas certificate for staff. In the case of VRF series devices, the condition for exercising warranty rights is, in addition to certifying startup in the Warranty Book, completing the system startup protocol according to the template available at ZYMETRIC Sp. z o. o. and on the website www.zymetric.pl and sending the commissioning protocol to ZYMETRIC Sp. z o. o. within 14 days from the date of commissioning the device, no later than 60 days from the date of sale. The device operator also undertakes to carry out all activities resulting from the F-gas Act no. of May 15, 2015, along with all subsequent changes defining the obligations of the OPERATOR.
a) 2. The guarantee will be implemented by the Guarantor only after presenting:
a) a failure report form completed by the Guarantor, available at ZYMETRIC Sp. z o. o. and on the website www.zymetric.pl,
b) valid proof of purchase of the Device (invoice, receipt) with data corresponding to the information provided in the Warranty Book,
c) correctly and legibly completed this Warranty Book, containing the completed fields in parts I - IV and confirmed by the Guarantor or ZYMETRIC Sp. z o. o. in part V of paid technical inspections referred to below.



5. The complaint will be considered within 14 business days from the date of notification. The device is repaired by an Authorized Installer on site at the User (Customer). If it is necessary to import spare parts from abroad, the repair period is extended by the time needed to import spare parts. The warranty period is extended by the time the Device remains under repair - this does not apply to the situation when the User (Customer) does not collect the repaired Device from the Guarantor despite notifying him about the repair. The warranty period is extended only by the time the Device remains under repair, also in the event of a decision to replace the Device with an equivalent one.
6. Devices weighing over 15 kg will be repaired on-site at the User's (Customer's) premises. In other cases, i.e. when the Devices weigh less than 15 kg, the Devices will be repaired at the Guarantor's service point. The cost of delivery and collection of the Device to/from the Guarantor's service point is borne by the User (Customer).
7. The condition for maintaining the warranty is:

a) all repairs must be carried out only by the Guarantor,

b) use for repairs of parts supplied only by ZYMETRIC Sp. z o. o.
8. The Guarantor is not responsible for the timeliness of warranty services if its operation is disturbed by unforeseen circumstances of a force majeure nature or when the User fails on a previously agreed date. (Client) prevented , access to the place where the Device is located.
9. In the event of unjustified complaints, the costs related to the warranty activities performed by the Guarantor are borne by the User (Customer).
10. All products and parts replaced as part of the repair become the property of ZYMETRIC Sp. z o. o.

III. EXCLUSION OF LIABILITY OF THE GUARANTEE.

- a) 1. The warranty does not cover:

a) defects and damage to the Device resulting from conduct inconsistent with the operating instructions, in particular from incorrect operation, maintenance, operation, storage, use of inappropriate consumables (e.g. filters), use contrary to the intended use,

b) mechanical damage to the Device and defects caused by them, as well as defects and damage caused by force majeure (e.g. lightning, typhoons, floods, corrosion, overvoltages in the electrical network),

c) defects caused by repairs, modifications and design changes made independently or by an entity other than the Gwarant or ZYMETRIC Sp. z o. o.,

d) activities listed in the user manual that are part of the normal operation of the Device, delivery, cleaning and replacement of filters, replacement of drive belts, ionizers, humidifier elements, replacement of batteries in controllers and remote controls,

e) parts subject to wear during normal operation (filters, drive belts, humidifier elements, fuses, contactors, mounting screws, switches, signaling elements, safety latches, plastic elements),

f) damage resulting from the correct or incorrect operation of the Devices,

g) events for which neither the manufacturer nor the seller is responsible (e.g. transport damage),

h) devices and devices repaired using parts not authorized by ZYMETRIC Sp. z o. o.

i) defects resulting from the refrigeration installation (including refrigerant leakage), electrical power installation, communication installation, condensate drainage installation.
2. If the conditions specified in point are met. II and IV, the Guarantor has the right to refuse to accept the Device for repair only in the case of:

a) reporting a defect within 14 days from the occurrence of the defect,

b) data in the documents are found to be inconsistent with the data on the Device,

c) corrections or deletions made by unauthorized persons in the Warranty Book,

d) illegible serial numbers on the Device,

e) breaking the seals on the Device.

IV. PAID TECHNICAL INSPECTIONS.

1. The condition for exercising warranty rights is that the User (Customer) performs paid technical inspections, regardless of the device's operating time:

a) for devices installed in residential buildings at least once a year, and the period between subsequent inspections cannot be shorter than 11 months,

b) for devices installed in office rooms (devices for people's comfort zones) at least twice a year, and the period between subsequent inspections cannot be shorter than 5 months,

c) for devices installed in technical rooms at least 4 times a year, and the period between subsequent inspections cannot be shorter than 3 months.
2. The condition for exercising warranty rights is to perform technical inspections in accordance with the requirements contained in the PN-EN 378 standard (applies to devices equipped with exchangers connected to the refrigeration installation) and in accordance with the applicable provisions of the Gas Act (Reg. PEIR 517/2014, Journal of Laws .U. 2015, item 881, Journal of Laws 2017, item 1567).
3. The first technical inspection should take place:

a) for devices installed in residential buildings within 12 months from the date of sale of the Devices, certified in the Warranty Book,

b) for devices installed in office buildings (devices for the comfort zone for people) within 6 months from the date of sale of the Device, certified in the Warranty Book,

c) for devices installed in technical rooms, 4 months from the date of sale of the Device confirmed in the Warranty Book.

d) for devices installed in office buildings (devices for people's comfort zones) within 6 months from the date of sale of the Device, certified in the Warranty Book.
4. Each subsequent technical inspection should be confirmed by an appropriate entry in this Warranty Book.
5. In justified cases, the Guarantor, after seeking the opinion of the User (Customer), will schedule additional technical inspections of the Device. Additional inspections will be mandatory, which means that their proper performance will be a condition for the User (Customer) to exercise warranty rights.

V. TABLES

1. Guarantor's details

NAME AND ADDRESS	SALE DATE	SIGNATURE AND STAMP

2. Customer Data

I declare that I have read the terms and conditions of the Warranty Card.

NAME AND ADDRESS	FIRST NAME AND LAST NAME	SIGNATURE AND STAMP